



# THE ART OF TIPPING

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The question of tipping bothers most people. The custom seems to keep spreading, and the expected amounts seem to keep changing. Questions involve when and where it is appropriate to tip, how much to tip and what to do if the service is not satisfactory.

Since many people rely on tips for a major part of their income, you may wish to simply tip less when the service has been less than satisfactory. That person may have received bad news that affected their behavior, or the fault for bad service may have actually been the fault of someone else. You definitely should NOT give a tip when the person is deliberately hostile and rude or if they take advantage of you (cab driver takes the long way to the hotel to run up the meter). In most cases, however, you can just tip a little less for poor service. You may wish to follow up with a calm explanation to the person on why you tipped less than you normally would.

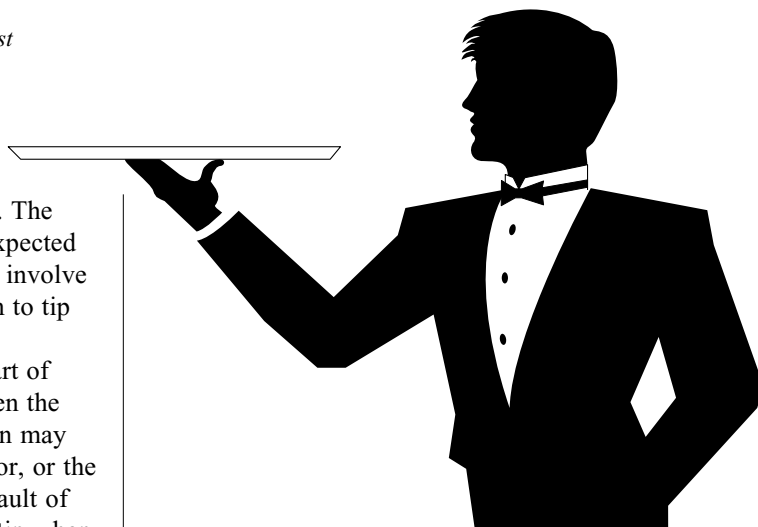
Remember that your treatment of those who serve you counts for more than the actual size of the tip. People who serve you deserve respect and sincere appreciation. Your thanks and a compliment means more to that individual than an excessive tip from a rude person. Remember, too, that letters sent to the management regarding either excellent or poor service get results.

## TIPPING AT RESTAURANTS

The amount of the tip will vary according to the type of restaurant and the size of town or city. General guidelines are as follows:

### When dining in a fine restaurant in a larger city:

- 20 percent of the bill, not including taxes or wine. Of this amount 75 percent will be kept by the server and 25 percent will be sent on to the captain.
- 8 percent of the cost of the wines or a minimum of \$5.00 should be given to the wine steward for a bottle of wine.
- \$1.00 tip is left for the ladies' room attendant.



- \$10.00 to the maitre d'hotel if he gave you a particularly good table or went out of his way to please you.
- \$1.00 per coat goes to the coat check person with additional added for tote bags, umbrella, etc.
- \$2.00 minimum to the doorman if he got you a taxi.
- \$3.00 to the valet for bringing your car to you.

You will, of course, check the bill and pay the tips quickly, and you will not linger or create a fuss with long mathematical computations. For ease in figuring a 20 percent tip, simply move the decimal point one figure to the left and multiply this amount by 2. For instance, a \$10.00 amount would mean a 20 percent tip of \$2.00. If you are confused, it is acceptable to ask the captain or server to figure up 20 percent of the bill for you and add a tip of 8 percent of the wine cost, if needed. Do, however, be sure to take a copy of the bill or credit card voucher with you to check for accuracy.

If you are dining dutch-treat, it is best to ask the server to make separate checks as you order. Some servers will also separate the amount of the bill to show the total amount each person will pay. Otherwise, one person should assume the responsibility of handling the check and for telling the others how much each owes. If the totals for each person are similar, you may decide to split the bill in equal amounts. If one person had the lobster and another a salad, however, the amounts should be

settled as two-thirds against one-third or other appropriate divisions. The person ordering the expensive dishes should take the initiative in insisting that they pay the larger share when the bill arrives.

**When you are eating in a modest restaurant in a smaller town:**

- 15 percent of the total bill goes to the server although 15 to 20 percent is a welcome reward for excellent service.
- \$1 is given to the coat check person, if there is one.

**When you have fast-food delivered to your home:**

- Although you are not obligated to tip, it's nice to do so. Give \$1.00 for one or two regular-size pizzas or for a larger quantity of food, tip \$5.

## TIPPING AT THE HAIRDRESSER

Amounts to tip will be influenced by the type of shop and the area where it is located.

**At an expensive, full-service place, you would tip:**

- 20 percent of the total bill to your hairdresser for a cut, color or permanent; 15 percent is appropriate for having a wash and set or wash and blow-dry.
- \$2 tip to the shampoo person.
- \$2 minimum or 15 percent of the cost of the manicure goes to the manicurist.

**At a modest business, you would tip:**

- 10 percent of the bill to the hairdresser.
- \$1 to the shampoo person.
- \$1 to \$2 to the manicurist.

Many shop owners charge more for their services and do not take tips. Other shop owners do not charge more, but will not accept tips. If you have a question about this, simply ask whether the owner accepts tips when making a first appointment.

## TIPPING WHEN TRAVELING

When traveling, you may have questions about tipping at hotels and motels or when taking a taxi. Here are some guidelines to follow:

**When staying at an expensive hotel in a large city, plan to give:**

- \$2 tip to the doorman.
- \$3 to the bellman (more if you have a lot of luggage).
- 20 percent of the room service bill (\$2 minimum) to the server each time food and beverages are delivered. This may be in cash or written on the bill.

- \$2 per night to the maid. Leave this on the pillow so that she will know it is for her.

- \$2 every time you request a bellman to deliver something to your room.

- \$1 to \$5 for valet service if you are in the room when cleaning or pressing are returned to you. (No tip is expected if you are not in the room when it is delivered.)

- \$2 to the doorman who sees that your car is brought to you and \$1 if he gets you a taxi. (Tip more if there are bad weather conditions or difficult circumstances.)

**If you are staying in a small town or at a less expensive hotel in a larger city, plan to tip:**

- \$1 to the doorman as you first arrive and leave at the end of your stay.
- \$2 to the bellman, more if you have a lot of luggage.
- 10 to 15 percent of the room bill (minimum of \$1) for meals or snacks delivered to your room.
- \$1 per night to the maid (\$2 if two people in the room).
- 50 cents to \$1 if the bellman brings something to your room (special newspaper or other item you requested).
- \$3 for the bellman if he does something special for you.
- \$1 for the doorman who sees that your car is brought to you.

## IF YOU TAKE A CRUISE

There are different tipping systems for different cruises. The best way to find out how to tip on your particular cruise is to:

- Discuss the tipping policy with an official of the cruise line as you make reservations for the cruise.
- Consult with your travel agent before you leave.
- Ask a friend who has recently returned from a similar cruise.
- Ask the ship's purser when you're on board the ship. Tip: Never tip the ship's officers!

## HOLIDAY TIPPING

Holiday tipping and presents depend on your own personal resources, your personal relationship with the person, how long you have used their services and the custom in the area where you live. These people may include your cleaning lady, a regular babysitter, gardener, newspaper delivery person, hairdresser or other special people who provide some service for you.

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